

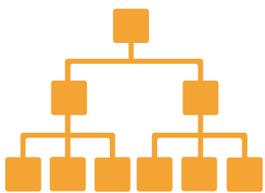


FLYING TOWARDS A COHERENT OKR SOLUTION



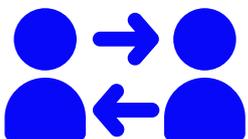
A leading international airline was facing challenges while attempting to mature their OKR processes equally on all fronts. Being a global giant, a solution that could be easily scaled across geographies was of importance to the organisation. They had identified multiple options, but none had come close to the required solution. It was at this juncture that UpRaise for Employee Success came up for consideration.

RUNNING AWAY WITH THE CHALLENGE



At the beginning of the partnership, UpRaise for Employee Success wasn't evolved enough to cater to all the needs of the partner organisation. But the iterative approach to the development of the app and solutions were appreciated, and the cycle of Releasing new features rapidly - Taking feedback from customers - Building on the feedback proved essential in providing the right solution to the partner organisation in the end.

TAKING FLIGHT IN THE RIGHT LIGHT



The insights required for the partner organisation were extracted from the extensive export functionalities of UpRaise for Employee Success. These insights were utilized to crunch the charts in spreadsheets and other BI tools, so that the relevant information could be conveyed effectively. These features, in collaboration with the partner organisation, are being built right into the app.

THE PROMISED LANDING



The data to gauge maturity of OKRs at the partner organisation wasn't made available. But if the number of feature requests that pop up is any indication, the partnership can be termed a resounding success.

TOWING THE TAKEAWAYS

While the number of features and functionalities necessitated by this partnership were plenty, there were quite a few auxiliary advantages too.

Building a decisive product roadmap collaboratively with inputs & feedback from partner organizations provide insights that can result in further features and upgrades

Buy-in from leadership is necessary to rapidly releasing new features

The attitude of the solutions provider / partner is almost as important as, if not more important than, the nature of the solution itself